

Accessibility Statement for Elsham Parish Council Website

This website is run by Elsham Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 200% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible.

- Some older PDF documents may not be fully accessible to screen reader software
- Third party content e.g. Content served by the Facebook feed, Google, reCAPTCHA or provided by other external organisations, is out of our control and we cannot guarantee that it meets the WCAG 2.1 Level AA requirements

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy to read, audio recording or braille please contact us using the details below:

- Email: clerk@elshamparishcouncil.gov.uk
- Call: 07830 427169
- Write: 106 Appleby Lane, Broughton, Brigg DN20 0BE

We'll consider your request and get back to you within 4 working days.

If you cannot view the map on our Contact Us page, and need directions, please call or email us for those.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact the Clerk to the Parish Council on clerk@elshamparishcouncil.gov.uk or call 07830 427169.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or writing to us
Find out how to contact us at our [Contact Us page](#)

Technical information about this website's accessibility

Elsham Parish Council is committed to making its website accessible, in accordance with the Public Section Bodies (Website and Mobile Applications) (No 2) Accessibility Regulations 2018.

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Disproportionate burden

Our accessibility evaluation is based on a basic check as we believe that, given the size and relative simplicity of our website, the cost of an external audit would place a disproportionate burden on the Parish Council.

Content that's not within the scope of the accessibility regulations

PDFS and other documents

Many of our older PDFs may not meet accessibility standard – for example, they may not be structured so they're accessible to a screen reader.
The accessibility regulations do not require us to fix PDFs or other documents published before 23rd September 2018 if they are not essential to providing our services. For example, we do not plan to fix agenda and minutes published before that date.
Any new PDFs we publish will meet accessibility standards.

How we tested this website

This website was last tested on the 23-Jan-2023. The test was carried out by manual and automated means by Kyanite Consulting Limited.
We tested the full website, available at <https://www.elshamparishcouncil.gov.uk>.

What we're doing to improve accessibility

We are listening to any accessibility concerns raised by residents or other website visitors and will review the website in a timely fashion should any concerns be forthcoming.

This statement was prepared on 23 Jan 2023. It was last updated on 23 Jan 2023.